The Food and Drugs Authority (FDA) is warning its clients and the general public about persons forging FDA letters and also posing as FDA employees and extorting monies from unsuspecting members of the public.

The FDA has received reports of such acts and is concerned about the extent of this practice. The general public is therefore advised to take note of the following:

- Any FDA employee or staff who approaches any client or member of the public will appropriately introduce himself with a valid official identity. Always ask to see an employee’s identity Card (ID).
- Whenever there is a need for detention or seizure of products from premises, Detention or Seizure Forms with the FDA logo on it would be provided to the client. This form will be signed by both parties and will clearly indicate items and quantities seized or detained. You should retain a copy of the form as evidence.
- Any sample to be taken away as evidence, will be receipted with an official FDA Sample Receipt Form signed by both parties. The name written on any of the forms must correspond to the name on the officer’s ID.
- Genuine employees of the FDA do not collect cash/money. Never pay any money to any employee of FDA (even if he/she produces an ID card), or any person purporting to be one.
- All payments are to be made at FDA offices, where an official Government of Ghana receipt will be issued.
- Any member of the public with any suspicions or falls victim to such acts should either alert the police or confirm with the FDA through any of the following contacts:

  **Hotline:** 0299802932 / 0299802933  
  **WhatsApp:** 0206973065  
  **SMS short code:** 4015  
  **Telephone:** 0302 235100 / 0302 233200

**SIGNED: DELESE A. A. DARKO (MRS)**  
**CHIEF EXECUTIVE OFFICER**